

भारत सरकार GOVERNMENT OF INDIA
रेल मंत्रालय MINISTRY OF RAILWAYS
(रेलवे बोर्ड RAILWAY BOARD)

No.2019/M(C)/202/1

New Delhi, dated: 16.03.2020

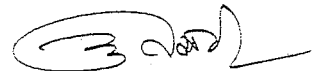
The General Managers
All Zonal Railways

Sub: Prevention of Corona Virus (COVID-19).
Ref: letter No No.2019/M(C)/202/1 Dated 09.03.2020

In view of the 2019 nCoV (Coronavirus) outbreak, precautionary measures were advised vide letter under reference. Further a comprehensive advisory as follow are being issued for All Zonal Railway to take immediate steps in view of threat of COVID-19 (Corona virus).

1. Ensure proper cleanliness of coaches, its toilets and pantry cars along with proper disinfection.
2. Ensure cleaning of air filters of AC coaches during every primary maintenance.
3. Ensure availability of liquid soap and water in toilets of coaches and pantry cars.
4. Regular and proper cleaning of coaches and its toilets by OBHS staff during running of the trains to be ensured. The OBHS staff should also be advised to periodically clean the doors, door latches, taps and door handles and other areas which are frequently touched by the passengers.
5. Full watering of trains at watering stations should be ensured.
6. Proper cleaning of coaches and watering at CTS should be ensured.
7. Only washed linen should be given in sealed packets to passengers as per existing instructions and linen attendants to be strictly advised not to supply the used linen in any circumstances.
8. Minimum AC temperature to be set at 24-25 Centigrade.
9. All curtains to be removed from all AC coaches.
10. Blankets to be withdrawn from service till further advice.
11. Adequate publicity for Non-provisioning of Blankets and non availability of Curtains should be given to make passengers fully aware and accordingly to make necessary arrangements.
12. All curtains and spare blankets to be washed dried and store in clean, dry storage facility.
13. Provision of additional washed linens should be ensured for exigencies.
14. Adequate publicity should be given regarding this precautionary measure so that passengers are suitability prepared. A brief message accordingly may also be given to AC passenger through IVRS/SMS regarding Non-provisioning of blankets and unavailability of curtains in coaches. "FOR PASSENGER SAFETY AGAINST COVID19 (Coronavirus) BLANKETS AND CURTAINS ARE NOT BEING PROVIDED."
15. Posters of A4 size in Hindi and English (copy enclosed and to be provided by CPRO office) should be pasted at the prominent locations like toilets-doors/door way areas of the coaches.

Compliance to above instructions may please be ensured.



(A. K. Tewari)

Additional Member/ Mech. Engg.
Railway Board

- C/- AM/Comml./Railway Board for kind information and necessary action please.
PED/coaching for kind information and necessary action please.
ED/EnHM and EDEE/G for necessary action please.
MD/CRIS for necessary action please.